

# NEBRASKA CONTINUOUS QUALITY IMPROVEMENT (CQI)



## Child Protection & Safety

**Tribes** (Omaha, Ponca, Santee Sioux and Winnebago Tribes)

---

**Our Vision:** Children are safe and healthy and have strong, permanent connections to their families.

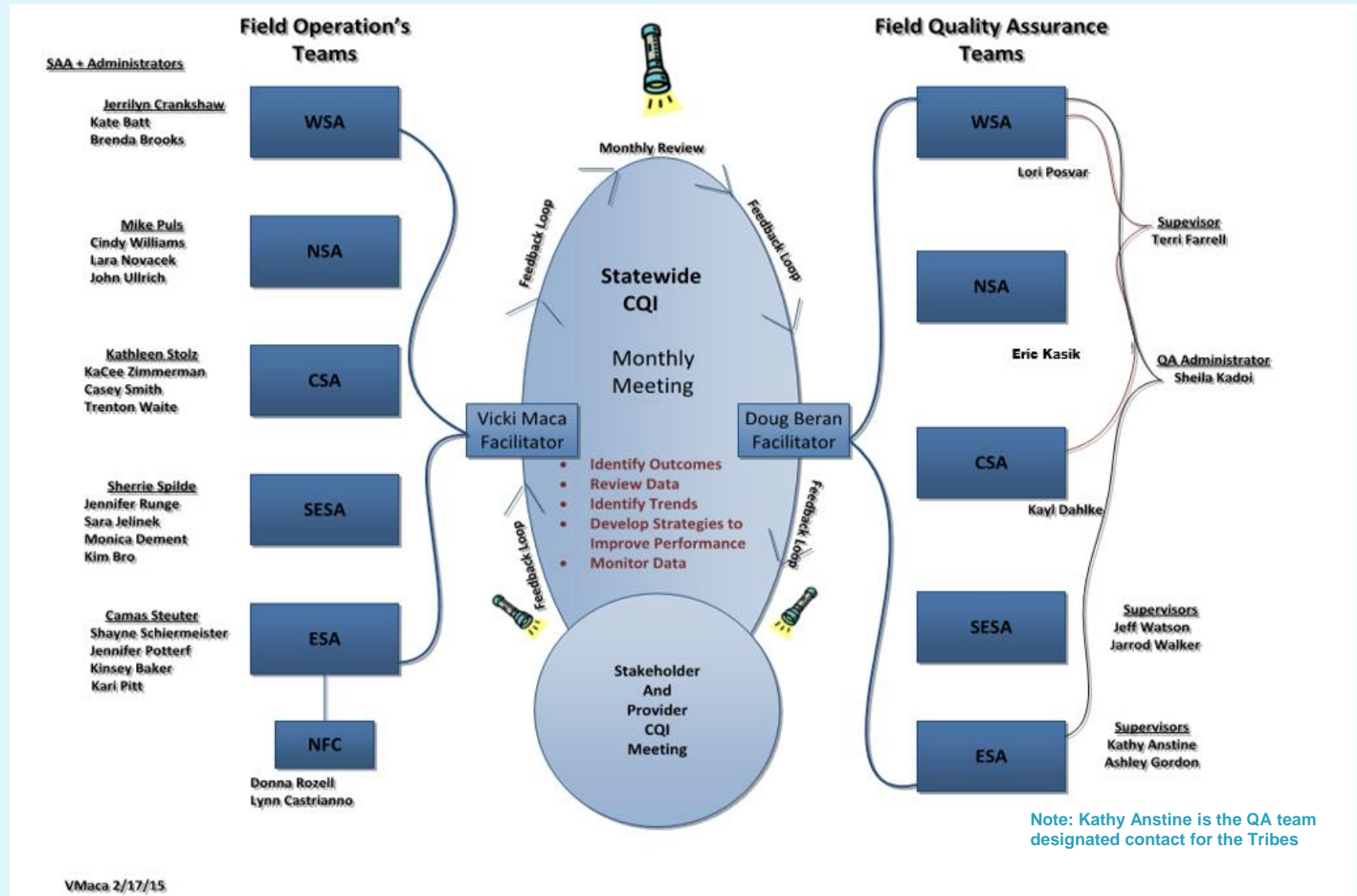
### Our Commitments:

1. Children are our #1 priority
2. We respect and value parents and families
3. We value partnerships
4. We are child welfare professionals

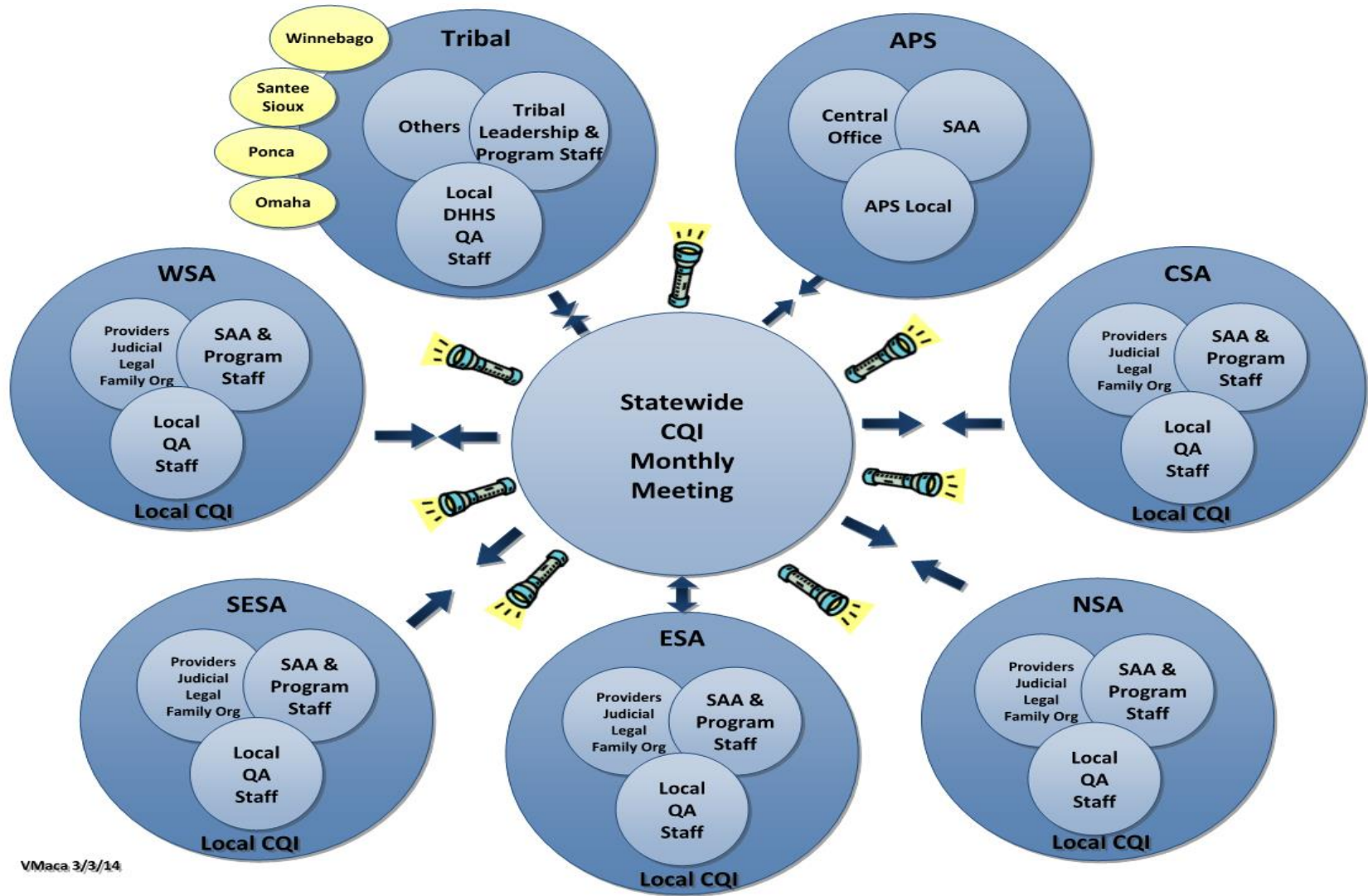
# TABLE OF CONTENTS

<b>Statewide CQI Process .....</b>	<b>3</b>
<b>Local CQI Process .....</b>	<b>4</b>
<b>Priority Outcomes .....</b>	<b>5</b>
Priority #1a. Caseworker Monthly Contact with Child.....	6
Priority #1b. Caseworker Monthly Contact with Child in Out of Home Care (Federal Measure). 7	
Priority #2 Family Team Meetings.....	8
Priority #3 Placement Documentation within 72 Hours.....	9
<b>Other Measures .....</b>	<b>10</b>
Initial Assessments Not Finalized.....	11
Priority Contact Timeframes .....	12
Case Plans within 60 Days .....	13

# Statewide CQI Process



# Local CQI Process



# Priority Outcomes/Measures

1a. Caseworker Monthly Face to Face Contact with the Child

1b. Caseworker Monthly Face to Face Contact with the Child in Out of Home Care (Federal Measure)

2. Family Team Meetings

3. Placement Documentation within 72 hours

**Strengths/Opportunities:**

???Are the total numbers applicable truly reflective of the youth and cases in each area??

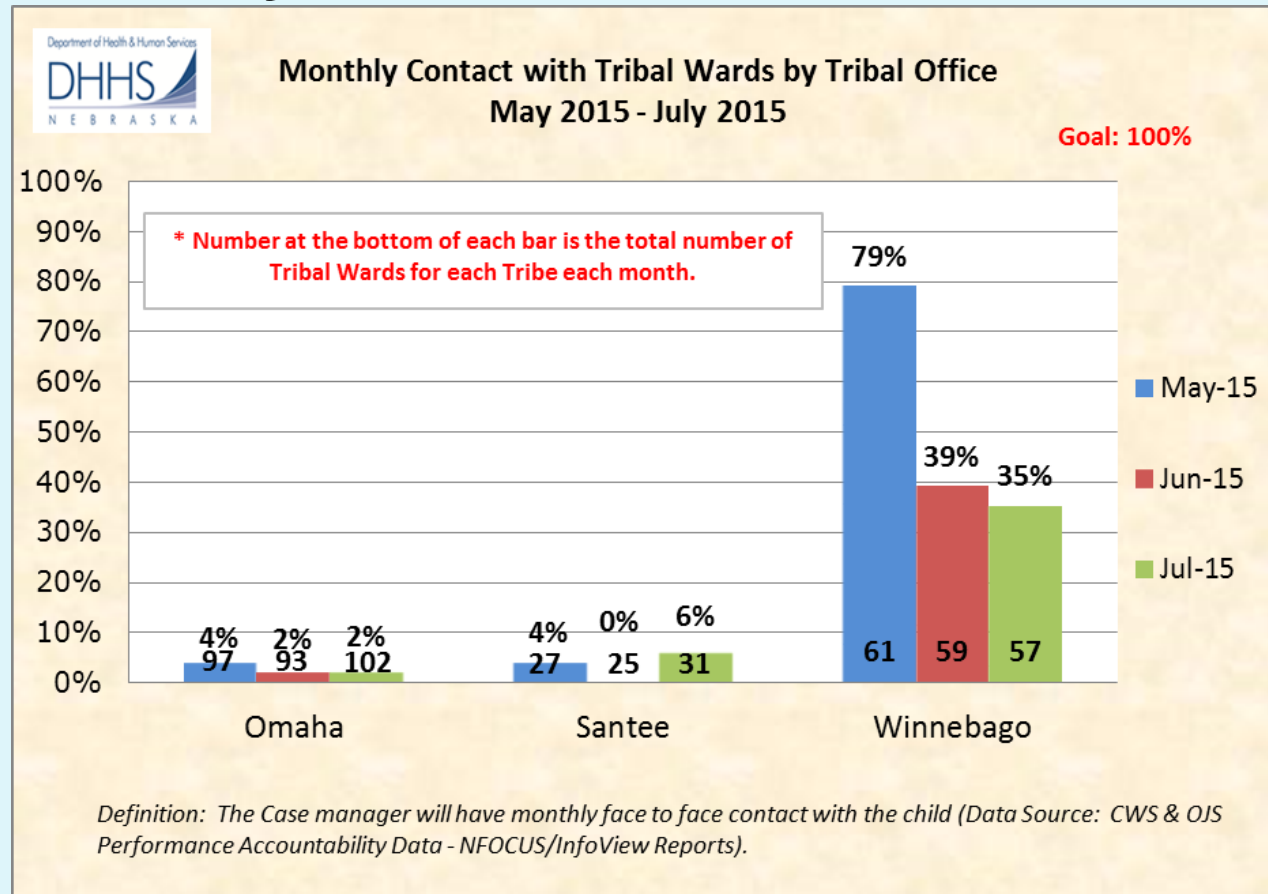
**Barriers:**

- Need ongoing N-FOCUS Training
- Lack of Staff Time/Resources
- Need to load cases that are on hard copy but have not been loaded onto N-FOCUS

**Action Items:**

# Priority #1a: Caseworker

## Monthly Contact with the Child



**Note:** Documentation for activities captured for this measure must be entered on N-FOCUS on the 10<sup>th</sup> of the following month to show as completed for the month (i.e. February documentation must be entered by March 10<sup>th</sup>).

*Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.*



**Strengths/Opportunities:**

???Are the total numbers applicable truly reflective of the youth and cases in each area??

Note: On 4/20/15 – AFCARS Data showed the following number of youth per tribe who were either placed in out of home care or in a trial home visit and required a monthly visit from the case manager.

Omaha = 144

Santee = 19

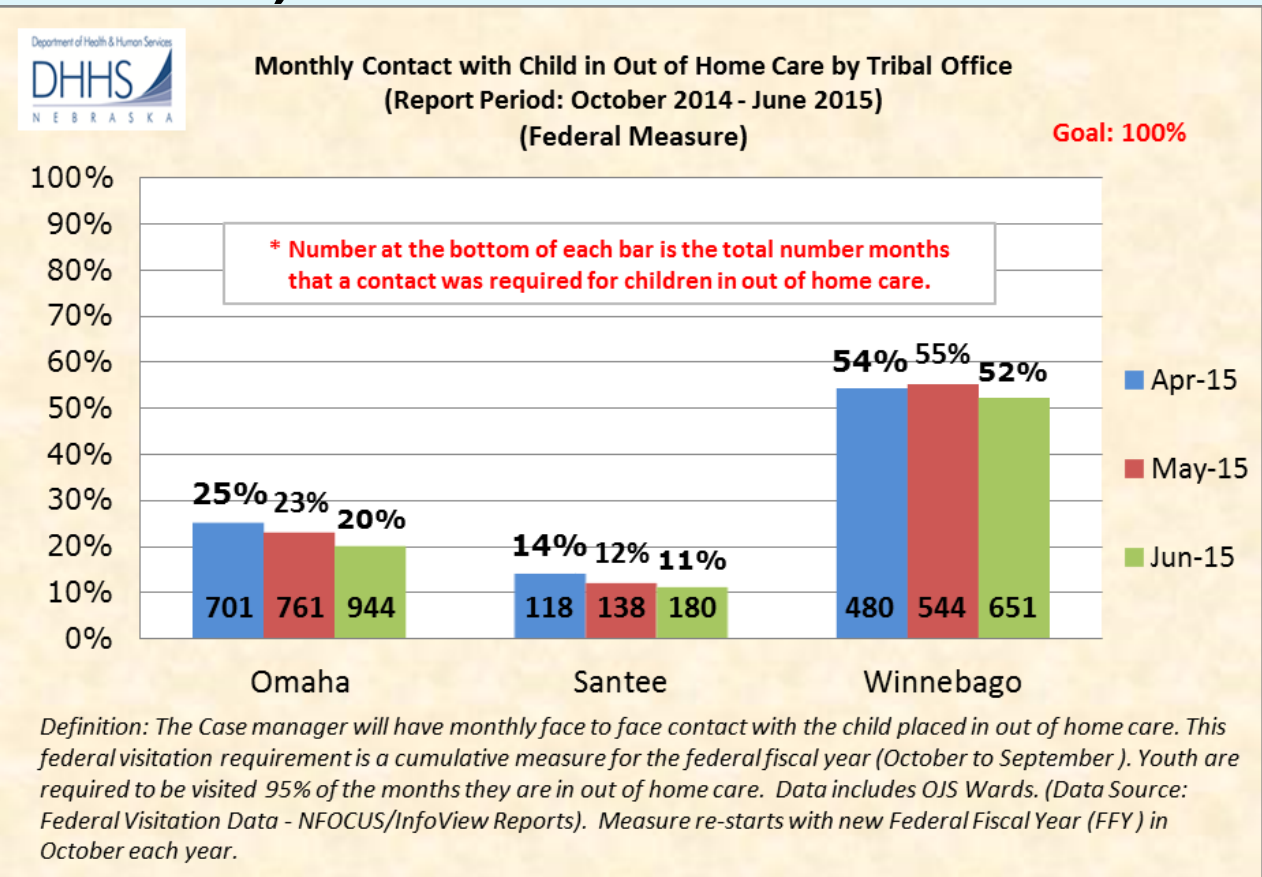
Winnebago = 89

The case manager is required to contact children in out of home care or involved in a trial home visit at least once a month. A trial home visits is the period of time between the child's return home to his parents and the date the child is no longer a ward and the case is closed.

The case manager should verify the following for each youth:

- Is the child's placement and placement dates correct on N-FOCUS? A monthly contact is required anytime the child's legal status shows they are a ward and the placement shows the child is in out of home care AND/OR at any time while the child is on a trial home visit prior to case closure.
- Does the child's legal status reflect the correct entry and end date as a ward? A monthly contact is required for children who are wards and in out of home care or in a trial home visit. If the child becomes a non-ward but the legal status is not updated, the child continues to be considered in a trial home visit and thus a monthly visit with the caseworker is required.
- Are the face to face contacts entered for the child for each month while the child was in out of home care or in a trial home visit? It is very important that workers look at previous applicable months and enter missing documentation for contacts that actually took place with the child. The % of months visited is cumulative and will reflect documentation for all applicable month's since October 2014.

## Priority #1b: Caseworker Monthly Contact with the Child (Federal Measure)



Note: Documentation for activities captured for this measure must be entered on N-FOCUS on the 10<sup>th</sup> of the following month to show as completed for the month (i.e. February documentation must be entered by March 10<sup>th</sup>).

Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.

**Strengths/Opportunities:**

???Are the total numbers applicable truly reflective of the youth and cases in each area??

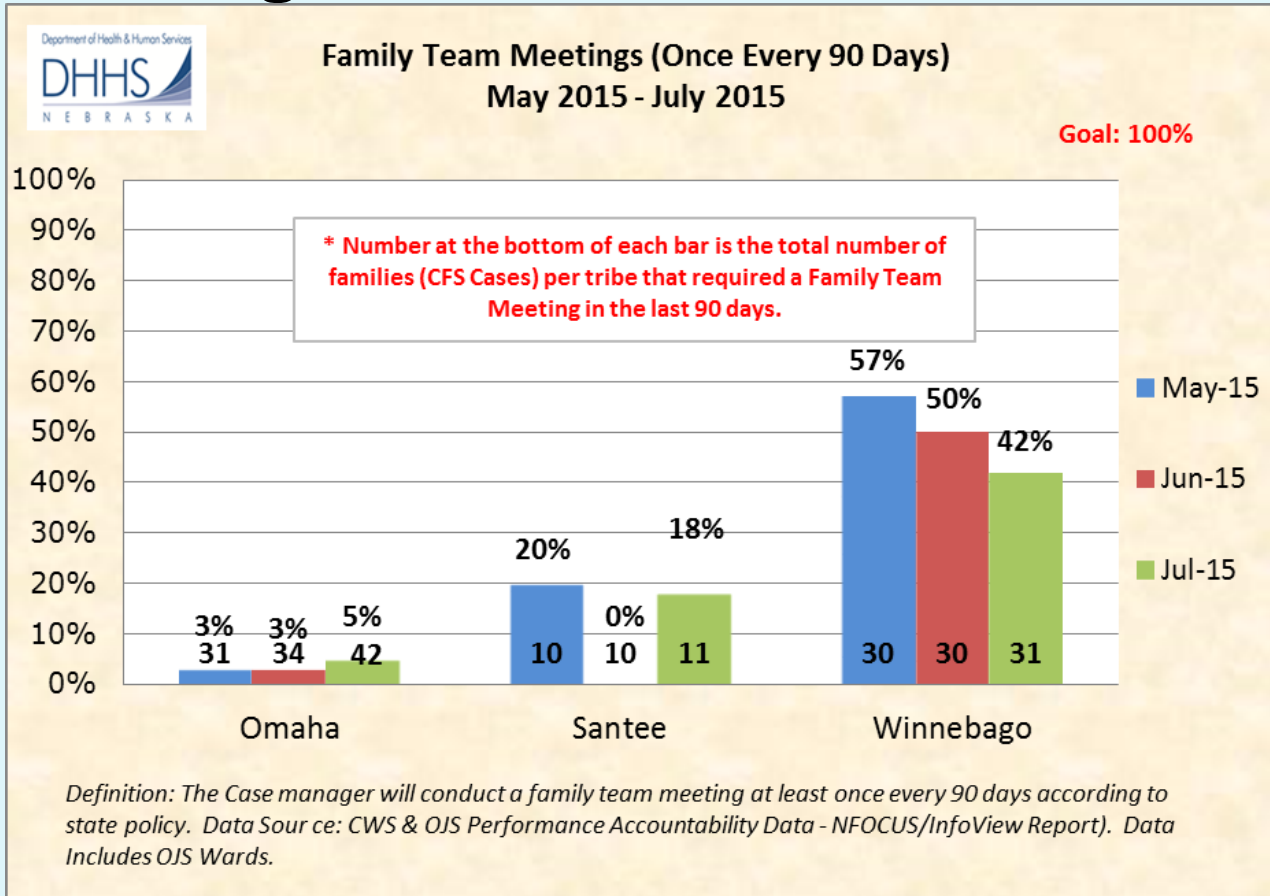
**Barriers:**

- Need N-FOCUS Training & updated Manual
- Lack of Staff Time/Resources
- Need to load cases that are on hard copy but have not been loaded onto N-FOCUS

**Action Items:**

- \* Kathy Anstine will send N-FOCUS screen shots for FTM documentation.

## Priority #2: Family Team Meetings



**Note:** Documentation for activities captured for this measure must be entered on N-FOCUS on the 10<sup>th</sup> of the following month to show as completed for the month (i.e. February documentation must be entered by March 10<sup>th</sup>).

*Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.*



**Strengths/Opportunities:**

???Are the total numbers applicable truly reflective of the youth and cases in each area??

**Barriers:**

- Need N-FOCUS Training & updated Manual
- Lack of Staff Time/Resources
- Need to load cases that are on hard copy but have not been loaded onto N-FOCUS

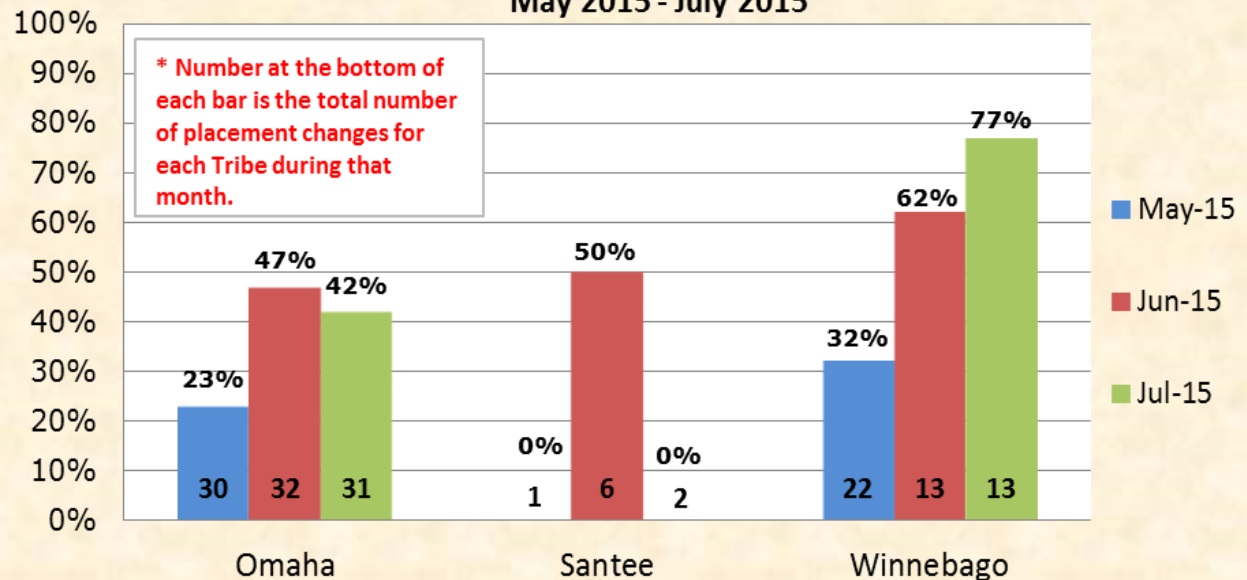
**Action Items:**

## Priority #3: Placement Documentation within 72 Hours



### Placement Change Documentation within 72 Hours by Tribal Office May 2015 - July 2015

Goal: 100%



*Definition: All contact information shall be up-to-date on N-FOCUS within seventy-two hours of any placement change for children in out of home care. The data represents the percentage of placement changes that were documented on N-FOCUS within 72 hours. Data includes OJS Wards. (Data Source: NFOCUS Placement Documentation/InfoView Report).*

**Note:** Documentation for activities captured for this measure must be entered on N-FOCUS on the 10<sup>th</sup> of the following month to show as completed for the month (i.e. February documentation must be entered by March 10<sup>th</sup>).

*Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.*

# Other Measures

- 1. IA Not Finalized**
- 2. Priority Contact Timeframes**
- 3. Case Plans within 60 Days**

### Strengths/Opportunities:

- **There are 293 IA's not finalized for all tribes combined as of 4/14/15.**
  - This measure includes all assessments not finalized past 30 days after the intake closure date. The measure is taken from a specific date (point in time each month)
- The following must be completed in order for the IA to be considered finalized:
  - A finalized Safety Assessment must be tied to the intake.
  - Risk Assessment must be in Final Status.
  - Finding(s) must be entered for all Allegations.

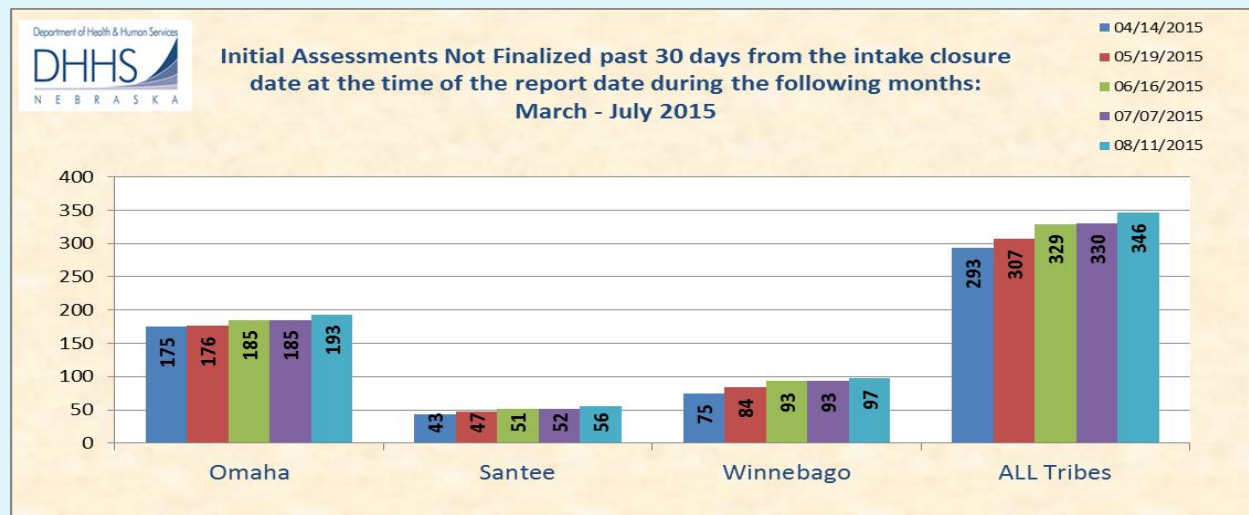
### Barriers:

### Action Items:

### Initial Assessments Not Finalized - As of August 11, 2015

As of August 11, 2015					
Count of INTAKE NBR		LOC SVC	ASGN OFFIC		
		Tribal			Grand Total
YEAR RECEIVED	MONTH R	MACY	SANTEE TRIBE	WINNEBAGO	TRIBE-NEBR
2015	July	4	0	0	4
	June	4	4	3	11
	May	5	2	7	14
	April	10	5	3	18
	March	10	2	10	22
	February	6	1	8	15
	January	4	1	3	8
2015 Total		43	15	34	92
2014		60	21	34	115
2013		49	15	23	87
2012		41	5	6	52
Grand Total		193	56	97	346

### Initial Assessments Not Finalized – Trend over a 5 Month Period



Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.

## Strengths/Opportunities:

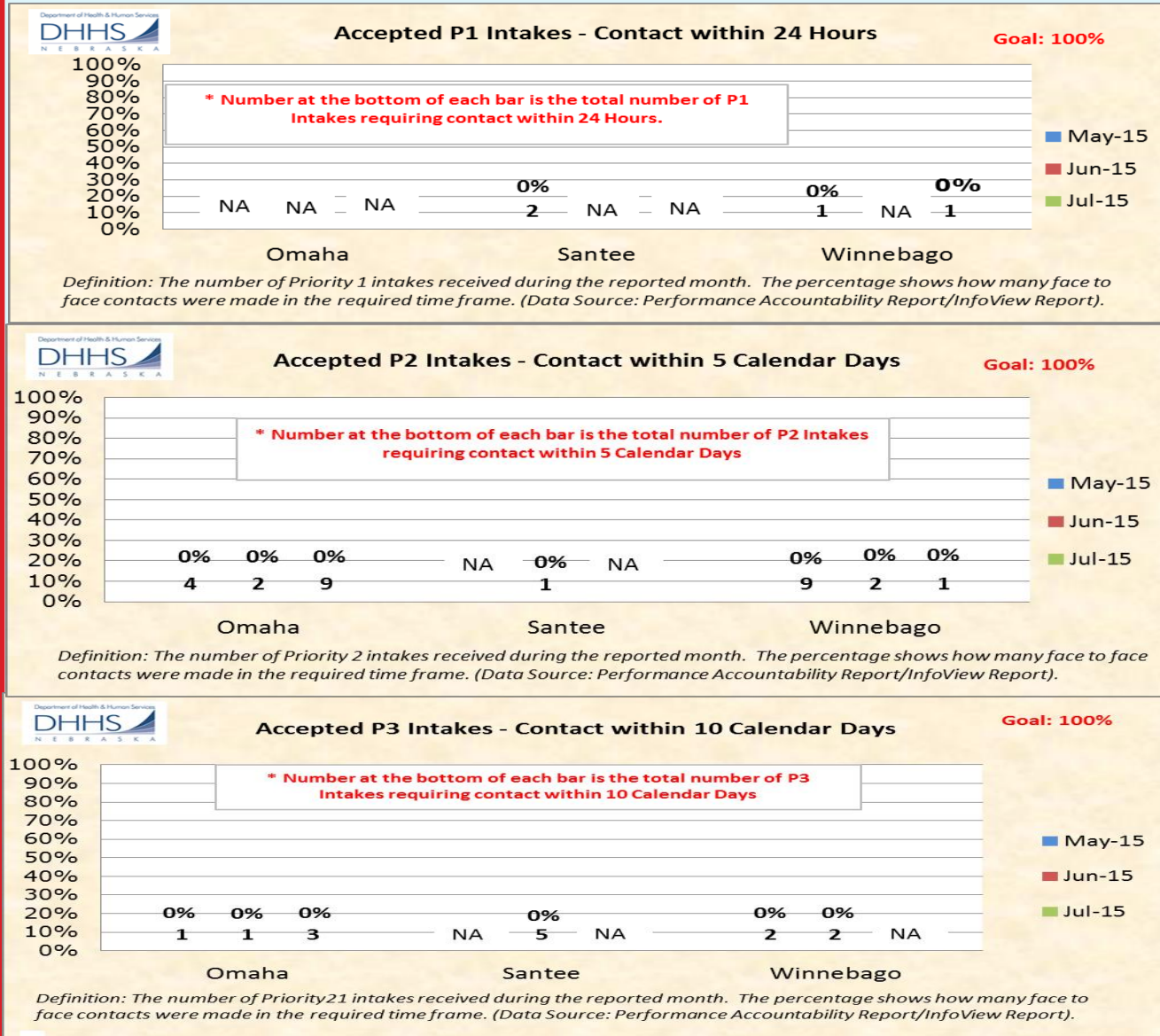
**March 2015: 100% of the Missed contacts were due to no SDM assessments created and tied to the intake.**

## Barriers:

## Action Items:

**Note:** Documentation for activities captured for this measure must be entered on N-FOCUS on the 10<sup>th</sup> of the following month to show as completed for the month (i.e. February documentation must be entered by March 10<sup>th</sup>).

# Priority Contact Timeframes



**Note:** Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.

**Strengths/Opportunities:**

All youth who enter care shall have a case plan created within 60 calendar days of becoming a ward. The begin date starts when the legal status is changed to reflect that the child is a ward (Tribal Court Custody or Tribal Police Hold if that immediately precedes a Tribal Court Custody legal status). The end date is the date when the case plan is finalized. The case plan must be in "final" status to show as complete.

*Note: Prior to October 2014, draft case plans were considered complete for this measure.*

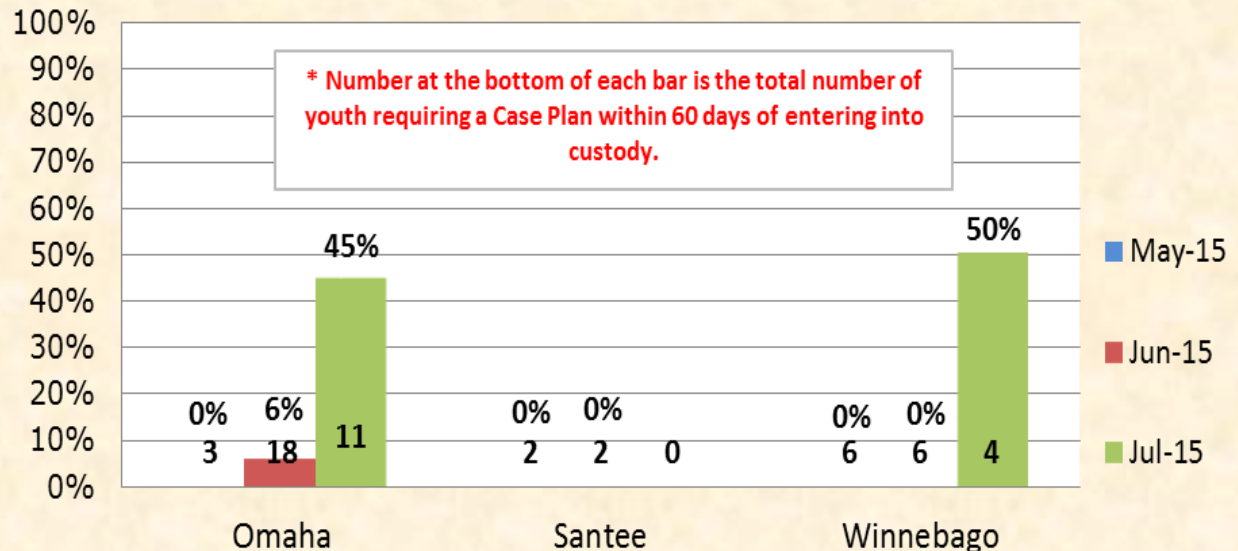
**Barriers:****Action Items:**

# Case Plans within 60 Days



## Case Plans Created within 60 calendar days of youth becoming a ward May 2015 - July 2015

Goal: 100%



*Definition: All youth who enter care shall have a case plan created within 60 calendar days of becoming a ward. The begin date starts when the legal status is changed to reflect that the child is a ward (Tribal Court Custody or Tribal Police Hold if that immediately precedes a Tribal Court Custody legal status). The end date is the date when the case plan is finalized. The case plan must be in "final" status to show as complete. Note: Prior to October 2014, draft case plans were considered complete for this measure. (Data Source: Performance Accountability Report/InfoView Report).*

**Note: Documentation for activities captured for this measure must be entered on N-FOCUS on the 10<sup>th</sup> of the following month to show as completed for the month (i.e. February documentation must be entered by March 10<sup>th</sup>).**

*Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.*

Prepared by:

Nebraska Department of Health and Human Services  
Children and Family Services  
Research, Planning and Evaluation Unit  
402-595-1555  
[DHHS.CQI@nebraska.gov](mailto:DHHS.CQI@nebraska.gov)

